

Report of: Chair of Housing Scrutiny Committee

Meeting of	Date	Ward(s)
Executive	16 July 2015	All

Non-exempt

Subject: Estate Services Management Scrutiny Review

1. Synopsis

- 1.1 This report requests that the Executive receive the recommendations in relation to the Estate Services Management scrutiny review, following completion of the scrutiny. An update on the recommendations set out in the report will be provided to a future meeting of the Executive.

2. Recommendation

- 2.1 To receive the report of the Housing Scrutiny Committee.

3. Background

- 3.1 In September 2014 the Housing Scrutiny Committee commenced a review of the effectiveness and value for money provided by Estate Services Management.

4. Implications

4.1 Financial Implications

The proposals in the review would need to be costed by the Executive.

4.2 Legal Implications

There are no legal implications at this stage.

4.3 Environmental implications

There are no environmental implications as the decision being sought is only for the Executive to consider the recommendations.

4.4 Resident Impact Assessment

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment has not been completed because the decision being sought is only for the Executive to consider the recommendations.

5. Conclusion and reasons for recommendations

- 5.1 The Committee made a number of recommendations that it is hoped will increase the effectiveness of the service and ensure better value for money for tenants. The Committee heard evidence in relation to the caretaking service in particular, where it was considered that there are, whilst customer satisfaction is high, opportunities to develop the service and improve income generation opportunities whilst at the same time rationalising costs and avoiding duplication of responsibilities. In addition, there are a number of areas within Estate Services where it is felt that there are opportunities to maximise income and provide additional services for other organisations and residents. The Executive is asked to endorse the Committee's recommendations.

Report author: Jonathan Moore

Tel: 020 7527 3308

E-mail: jonathan.moore@islington.gov.uk